

Circuit Lane Newsletter June 2018

HELLO SUMMER....



Hello from Circuit Lane Surgery!

As mentioned in our previous newsletter Western Elms Surgery was selected as the preferred provider to take over the running of Circuit Lane Surgery as from 1st April 2018.

We're sure you will have already noticed improvements to the service and please be assured that over the next few months things will settle down even further. We are also now starting to work on the surgery so you will notice lots of physical changes to the building over the coming weeks too. We will be trying to improve the facilities for you and making sure that we have everything in place to provide the best quality of care.

If you have any questions or concerns about the changes please ask to speak to a Duty Manager who will be able to help you.

7 DAY WORKING

NHS England had said all surgeries will be required to be open 7 days a week as of 1st April 2019, due to the increase in demand they have brought this forward to 1st October 2018. By doing so this means we can work collaboratively in 7 day working with neighbouring surgeries in Reading West. This means you will be able to be seen at a different surgery who will also have access to your notes, with your consent. Watch this space.

PRESCRIPTIONS

We now have 5 Practice Pharmacists - Parminder, Sally, Richard, Sofia and Christina working across both surgeries, there will be one in the surgery everyday. Please allow 48 hours for your prescription to be processed and ready for collection.

ONLINE SERVICES

We are rated by NHS England as to our usage of online services therefore we will be promoting that patients with internet access register with Patient Access. You will be able to book appointments online and request repeat prescriptions...



WWW.CIRCUITLANESURGERY.CO.UK

STAY SAFE IN THE SUN...

Sunburn increases your risk of skin cancer. Sunburn doesn't just happen on holiday – you can burn in the UK, even when it's cloudy.

Sun Safety Tips

Spend time in the shade when the sun is strongest. In the UK, this is between 11am and 3pm from March to October. Make sure you:

- spend time in the shade between 11am and 3pm
- make sure you never burn
- cover up with suitable clothing and sunglasses
- take extra care with children
- use at least factor 15 sunscreen



Don't rely on sunscreen alone to protect yourself from the sun. Wear suitable clothing and spend time in the shade when the sun's at its hottest.

When buying sunscreen, the label should have:

- a sun protection factor (SPF) of at least 15 to protect against UVB
- at least four-star UVA protection

PATIENT PARTICIPATION GROUP

We would love to see some new faces at our next Patient Participation Group meeting where you can have your say with suggestions, comments and find out what's going on at the surgery behind the scenes. Please email us on circuitlane.surgery@nhs.net or let us know at reception if you would like to become a member. Your comments and suggestions can make a difference. We welcome all feedback, good and bad so that we can continue to make changes where needed. We will continue to keep you updated so please watch for these newsletters!

NEWSLETTERS

Do you keep up with our monthly newsletters? If you would like one electronically please email us on circuitlane.surgery@nhs.net we can then add you to our virtual group and you will be sent one each month to your email along with a set of the PPG meeting minutes.

WEBSITE FACELIFT

Our current website will be a temporary site for a short time as we are currently in the process of having a new interactive website designed to cover both surgeries. We will then be able to keep you up to date via this also...



Please let us know if you change your mobile number so we can update our records and ensure you continue to receive appointment reminders!